

## JERIA QUESENBERRY

Carnegie Mellon University  
Dietrich College of Humanities and Social Sciences  
Information Systems Program  
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### EMPLOYMENT

- 2013-Present    **Associate Teaching Professor**  
Carnegie Mellon University  
Dietrich College of Humanities and Social Sciences, Information Systems Program
- 2007-2013    **Assistant Teaching Professor**  
Carnegie Mellon University  
Dietrich College of Humanities and Social Sciences, Information Systems Program
- 2002-2007    **Research Assistant and Teaching Fellow**  
The Pennsylvania State University  
College of Information Sciences and Technology
- 1999-2002    **Consultant**  
Accenture, Washington D.C./Reston, Virginia
- 1998-1999    **Market Research Analyst**  
Newbridge Networks Inc., Herndon, Virginia

### EDUCATION

- 2007    **Ph.D. in Information Sciences and Technology**  
The Pennsylvania State University, College of Information Sciences and Technology  
Dissertation Title: "Career Values and Motivations: A Study of Women in the IT Workforce"
- 1999    **B.S. in Decision Sciences and Management Information Systems**  
George Mason University, School of Management

### SELECTED HONORS AND AWARDS

- Elliott Dunlap Smith Award for Distinguished Teaching and Educational Service (2013-2014), Carnegie Mellon University, Dietrich College of Humanities and Social Sciences.
- Journal of Global Information Management Outstanding Published Article of 2008 for "A Multicultural Analysis of Factors Influencing Career Choice for Women in the IT Workforce" with Trauth, E. and Huang, H.
- RESPECT Conference for Research on Equity and Sustained Participation in Computing, Engineering and Technology Best Experience Paper Award of 2018 for "Where are you really from?: Mitigating Unconscious Bias on Campus" with Frieze, C., Marculescu, D., Katilius, G. and Reynolds, J.
- Magid Igarria Outstanding ACM SIGMIS CPR Conference Paper of 2008 for "Linking Economic Development and Workforce Diversity through Action Research" with Trauth, E., Huang, H. and McKnight, S.
- ACM SIGMIS CPR Conference Best Poster Award of 2018 for "Improving Student-Driven Feedback and Engagement in the Classroom: Evaluating the Effectiveness of the Speed Dating Model" with Moussawi, S., Quesenberry, J., Weinberg, R., Sanders, M., Lovett, M., Heimann, L., Sooriamurthi, R. and Taylor, D.

## TEACHING AND COURSE DEVELOPMENT

### Carnegie Mellon University

67-101: Concepts in Information Systems (co-taught) (Spring 2010-2014)  
67-250: Information Systems Milieux (Fall 2008-2014, Spring 2008, 2015-2019)  
67-321: Social Informatics (Spring 2016)  
67-325: Global System Delivery Models (Fall 2007, Spring 2009, 2010)  
67-329: Contemporary Themes in Global Systems (Fall 2015, 2017, 2018, Spring 2011-2014, 2017)  
67-373: Software Development Project (co-taught) (Spring 2008-2015)  
67-373: Information Systems Consulting Project (co-taught) (Spring 2016-2019)  
67-475: Information Systems Applications (co-taught) (Fall 2007-2015)  
67-475: Innovation in Information Systems (co-taught) (Fall 2017-2018)  
94-739: Heinz College Master's Degree Systems Synthesis Project (Fall 2015, Spring 2016)  
Information Systems Applications in the Community Summer Program (co-taught) (Summer 2008-2011).

### The Pennsylvania State University

IST-420: Fundamentals of Systems and Enterprise Integration (Fall 2006)  
IST-402: Human Diversity in the Global Information Economy (co-developed) (Spring 2006)  
Graphic for Girls: Digital Moviemaking Camp for Middle-School Girls (Summer 2007)  
Girls in STEM and Arts Camp: Web Developer Workshop (Spring 2018)

### ITT Technical Institute

PM4530: Management of Global Projects (co-developed with Randy Weinberg)

## PUBLICATIONS AND PRESENTATIONS

### Books, Proceedings and Special Issues

- Frieze, C. and Quesenberry, J.L. (Eds.) (2019 - Forthcoming). *Cracking the Digital Ceiling: Global Views of Women in Computing*. Cambridge University Press: Cambridge, United Kingdom.
- Kaarst-Brown, M., Niederman, F., Quesenberry, J.L. and Witzel, T. (Eds.) (2019). *MIS Quarterly Executive, Special Issue on Optimizing the Digital Workforce II*, 18,1.
- Kaarst-Brown, M., Niederman, F., Quesenberry, J.L. and Witzel, T. (Eds.) (2018). *MIS Quarterly Executive, Special Issue on Optimizing the Digital Workforce I*, 17,4.
- Quesenberry, J.L. and Morgan, A. (Eds.). (2016). *Organizational and Social Movements Enabled by IT*. Proceedings of the ACM SIGMIS Computer Personnel Research Conference. ACM Press: New York, New York.
- Frieze, C. and Quesenberry, J.L. (2015). *Kicking Butt in Computer Science: Women and Computing at Carnegie Mellon University*. Dog Ear Publishing: Indianapolis, Indiana.

### Refereed Journal Articles

- Moussawi, S., Quesenberry, J., Weinberg, R., Sanders, M., Lovett, M., Heimann, L., Sooriamurthi, R. and Taylor, D. (Forthcoming). "Improving Student-Driven Feedback and Engagement in the Classroom: Evaluating the Effectiveness of the Speed Dating Model." *International Journal of Innovation in Education*.
- Frieze, C. and Quesenberry, J.L. (2019). "How Computer Science at Carnegie Mellon University is Attracting and Retaining Women." *Communications of the ACM*, 62(2), 23-26.
- Quesenberry, J.L. and Trauth, E.T. (2012). "Working Where She Wants and Wanting Where She Works: Understanding Career Values and Motivations of Women in the IT Workforce." *Information Systems Journal*, (22), 457-473.
- Frieze, C., and Quesenberry, J.L., Kemp, E. and Velasquez, A. (2011). "Diversity or Difference? New Research Supports the Case for a Cultural Perspective on Women in Computing." *Journal of Science Education and Technology*, 21(4), 423-439.
- Trauth, E.M., Quesenberry, J.L., and Huang, H. (2009). "Retaining Women in the American IT Workforce: Theorizing the Influence of Organizational Factors." *European Journal on Information Systems*, Special Issue on Meeting the Renewed Demand for IT Workers, 18, 476-497.
- Trauth, E.M., Quesenberry, J.L., and Huang, H. (2008). "A Multicultural Analysis of Factors Influencing Career Choice for Women in the Information Technology Workforce." *Journal of Global Information Management*, 16(4), 1-23. **(Recipient of the Journal of Global Information Management Outstanding Published Article of 2008).**
- Trauth, E.M., Quesenberry, J.L. and Yeo, B. (2008). "The Interaction between Gender and Environmental Context: Influences on Women in the IT Workforce." *Data Base for Advance in Information Systems*, 39(1), 8-32.
- Trauth, E.M., Johnson, N., Morgan, A., Huang, H., and Quesenberry, J.L. (2007). "Identity Development and Diversity Education: The Case of an Information Technology Course." *New Directions for Teaching and Learning*, Special Volume on the Scholarship of Multicultural Teaching and Learning, 111, 81-88.

- Quesenberry, J.L., Trauth, E.M. and Morgan, A.J. (2006). “Understanding the ‘Mommy Tracks’: A Framework for Analyzing Work-Family Issues in the IT Workforce.” *Information Resources Management Journal*, 19(2), 37-53.

#### Refereed Book Chapters

- Quesenberry, J.L. (2012). “Is There a Collective Career Identify?: A Study of Career Values and Turnover Intentions among Female Information Technology Professionals.” In R. Pande, T. van der Weide and N. Flipsen (Eds.), *Globalization, Technology Diffusion and Gender Disparity: Social Impacts of ICTs*. IGI Global: Hershey, Pennsylvania, 169-183.
- Trauth, E.M., Quesenberry, J.L. and Huang, H. (2010). “Der Einfluss von Arbeitsräumen auf Geschlechterasymmetrien im IT-Bereich” [English Translation “The Effect of Workplace Factors on the IT Gender Imbalance in the United States.”] In E. R. Ben (Ed.), *Internationale Arbeitsräume: Unsicherheiten und Herausforderungen* [English Translation: *International Workplaces: Uncertainties and Challenges*]. Centaurus Verlag: Freiburg Germany, 153-186.
- Trauth, E.M., Quesenberry, J.L. and Huang, H. (2010). “Factors Influencing Career Choice for Women in the Global Information Technology Workforce.” In G. Hunter & F. Tan (Eds.), *Technological Advancement in Developed and Developing Countries: Discoveries in Global Information Management*. Information Science Reference: Hershey, Pennsylvania, 23-48.
- Trauth, E.M., Huang, H. Quesenberry, J.L., and Morgan, A. (2007). “Leveraging Diversity in Information Systems and Technology Education in the Global Workplace.” In Lowry, G., and Turner, R. (Eds.), *Information Systems and Technology Education: From the University to the Workplace*. Idea Group Reference, Inc.: Hershey, Pennsylvania, 27-41.
- Trauth, E.M. and Quesenberry, J.L. (2007) “Gender and Information Technology Workforce: Issues of Theory and Practice.” In P. Yoong and S. Huff (Eds.), *Managing IT Professionals in the Internet Age*. Idea Group, Inc.: Hershey, Pennsylvania, 18-36.
- Pegher, V., Quesenberry, J.L. and Trauth, E.M. (2006). “A Reflexive Analysis of Questions for Women Entering the IT Workforce.” In Trauth, E.M. (Ed.), *The Encyclopedia of Gender and Information Technology*, Idea Group Reference: Hershey, Pennsylvania, 1075-1080.
- Quesenberry, J.L. (2006). “Female Retention in Post Secondary Education.” In Trauth, E.M. (Ed.), *The Encyclopedia of Gender and Information Technology*, Idea Group Reference: Hershey, Pennsylvania, 317-322.
- Quesenberry, J.L. and Trauth, E.M. (2006). “Understanding the Mommy Tracks in the IT Workforce.” In Trauth, E.M. (Ed.), *The Encyclopedia of Gender and Information Technology*, Idea Group Reference: Hershey, Pennsylvania, 1178-1183.
- Trauth, E.M., Huang, H., Morgan, A.J., Quesenberry, J.L., and Yeo, B. (2006). “Investigating the Existence and Value of Diversity in the Global IT Workforce: An Analytical Framework.” In Niederman, F. and Ferratt, T. (Eds.) *IT Workers: Human Capital Issues in a Knowledge-based Environment*. Information Age Publishing: Greenwich, Connecticut, 331-360.
- Trauth, E.M., Quesenberry, J.L. and Yeo, B. (2006). “Environmental Context and Women in the IT Workforce.” In Trauth, E.M. (Ed.), *The Encyclopedia of Gender and Information Technology*, Idea Group Reference: Hershey, Pennsylvania, 276-281.
- Quesenberry, J.L. and Trauth, E.M. (2005). “The Role of Ubiquitous Computing in Maintaining Work-Life Balance: Perspectives from Women in the IT Workforce.” In *Designing Ubiquitous Information Environments: Socio-technical Issues and Challenges*, Sørensen, C., Yoo, Y., Lyytinen, K. and DeGross, J.I. (Eds.), Springer: New York, 43-55.

#### Refereed Conference Papers, Posters and Presentations

- Heimann, L., Moussawi, S., Quesenberry, J., and Sooriamurthi, R. (2019). “Engaging Alumni Mentors in Software Engineering Project Courses.” *Proceedings of the 2019 ACM SIGCSE*, Minneapolis, Minnesota, USA, ACM Press: New York, 1265-1265.
- Niederman, F., Witzel, T., Kaarst-Brown, M., and Quesenberry, J.L. (2019). “The Future of IT Work: Computers and People.” *Proceedings of the 2019 ACM SIGMIS Conference on Computers and People Research*, Nashville, Tennessee, USA, ACM Press: New York, 28-34.
- Trauth, T., Bryant, A., Cain, C., Potter, L.E., Quesenberry, J.L., Trauth, S. and van Slyke, C. (2019). “Addressing Social Inclusion in the IS Field through Theatre.” *Proceedings of the 2019 ACM SIGMIS Conference on Computers and People Research*, Nashville, Tennessee, USA, ACM Press: New York, 5-7.
- Frieze, C., Marculescu, D., Quesenberry, J.L., Katilius, G. and Reynolds, J. (2018). “Where are you really from?”: Mitigating Unconscious Bias on Campus.” Proceedings of the 2018 RESPECT Conference for Research on Equity and Sustained Participation in Computing, Engineering and Technology, Baltimore, Maryland, USA, IEEE Special Technical Community on Broadening Participation. **(Recipient of the Best Experience Paper Award)**.
- Gallivan, M., Armstrong, D., Eckhardt, A., Joseph, D., Quesenberry, J., and Trauth, E. (2018). “Looking Back at 20 Years of Best Papers at SIGMIS CPR: The Authors Speak.” *Proceedings of the 2018 ACM SIGMIS Conference on Computers and People Research*, Buffalo, New York, USA, ACM Press: New York, 3-5.
- Mertz, J. and Quesenberry, J. (2018). “A Scalable Model of Community-based Experiential Learning through Courses and International Projects.” *Proceedings of the World Engineering Education Forum, the X Global Engineering Deans Council (WEEF-GEDC)*, Albuquerque, New Mexico.
- Moussawi, S., Quesenberry, J., Weinberg, R., Sanders, M., Lovett, M., Heimann, L., Sooriamurthi, R. and Taylor, D. (2018). “Improving Student-Driven Feedback and Engagement in the Classroom: Evaluating the Effectiveness of the Speed Dating Model.” *Proceedings of the 2018 ACM SIGMIS Conference on Computers and People Research*, Buffalo, New York, USA, ACM Press: New York, 162-162. **(Recipient of the Best Poster Award)**.

- Gan., B. Joshi, K.D., Lending, D., Outlay, C., Quesenberry, J.L., and Weinberg, R. (2014). “Active Learning Approaches in IT Pedagogy.” *Proceedings of the 2014 ACM SIGMIS Conference on Computers and People Research*, Singapore, ACM Press: New York, 113-117.
- Quesenberry, J.L. and Frieze, C. (2014). “Carnegie Mellon University School of Computer Science (SCS) STEM Initiatives for Girls and Women.” Center for STEM Education for Girls - Think Tank & Conference, Nashville, TN, July 16 – 18, 2014.
- Quesenberry, J.L., Weinberg, R.S. and Heimann, C.F. (2013). “Information Systems in the Community: A Summer Immersion Program for Students from Historically Black Colleges and Universities.” *Proceedings of the 2013 ACM SIGMIS Conference on Computers and People Research*, Cincinnati, Ohio, USA, ACM Press: New York, 93-98.
- Frieze, C., and Quesenberry, J.L. (2013). “From Difference to Diversity: Including Women in *The Changing Face of Computing*.” *Proceedings of the 2013 ACM SIGCSE*, Denver, Colorado, USA, ACM Press: New York, 445-450.
- Quesenberry, J.L., Weinberg, R.S. and Heimann, C.F. (2012). “Experiences in Service Learning Pedagogy: Lessons for Recruitment and Retention of Under Represented Groups.” *Proceedings of the 2012 ACM SIGMIS Conference on Computers and People Research*, Milwaukee, Wisconsin, USA, ACM Press: New York, 89-90.
- Mansar, S.L., Quesenberry, J.L., Sooriamurthi, R., and Weinberg, R.S. (2010). “Information Systems Application Development Courses: A Carnegie Mellon University Experience in Global Pedagogy.” *23<sup>rd</sup> Annual IEEE-CS Conference on Software Engineering Education and Training*, Pittsburgh, Pennsylvania.
- Trauth, E.T., Adya, M., Armstrong, D., Joshi, K.D., Kvasny, L., Quesenberry, J.L., and Riemenschneider, C. (2010). “Panel: Taking Stock of Research on Gender and the IT Workforce.” *Proceedings of the 2010 ACM SIGMIS Conference on Computer Personnel Research*, Vancouver, BC, Canada, ACM Press: New York, 171-178.
- Weinberg, R.S., and Quesenberry, J.L. (2010). “Introducing the Footprint in Information Systems Education.” Global Footprint Network, *Footprint Forum 2010*, 161-162.
- Guzman, I.R., Gallivan, M., Cohoon, J.M., Stanton, J.M., Bell, A., Quesenberry, J.L. and Creamer, E.G. (2008). “What Are We Doing to Improve Recruitment and Retention in Information Technology Majors?” *Proceedings of the 2008 ACM SIGMIS Conference on Computer Personnel Research*, Charlottesville, Virginia, USA, ACM Press: New York, 40-42.
- Quesenberry, J.L. and Trauth, E.M. (2008). “Revisiting Career Path Assumptions: The Case of Women in the IT Workforce?” *International Conference on Information Systems (ICIS)*, Paris, France, Paper 150.
- Trauth, E.M., Quesenberry, J.L., Huang, H., McKnight, S. (2008). “Linking Economic Development and Workforce Diversity through Action Research.” *Proceedings of the 2008 ACM SIGMIS Conference on Computer Personnel Research*, Charlottesville, Virginia, USA, ACM Press: New York, 58-65. **(Recipient of the Magid Igbaria Outstanding Conference Paper of the Year).**
- Quesenberry, J.L., and Trauth, E.M. (2007). “What Do Women Want?: An Investigation of Career Anchors among Women in the IT Workforce.” *Proceedings of the 2007 ACM SIGMIS Conference on Computer Personnel Research*, St. Louis, Missouri, USA, ACM Press: New York, 122-127.
- Trauth, E.M., and Quesenberry, J.L. (2006). “Are Women an Underserved Community in the IT Profession?” *International Conference on Information Systems (ICIS)*, Milwaukee, Wisconsin, Paper 106.
- Quesenberry, J.L. (2006). “Career Anchors and Women in the IT Workforce.” In Shayo, C., Kaiser, K., and Ryan, T. (Eds.), *Proceedings of the 2006 ACM SIGMIS Conference on Computer Personnel Research, Doctoral Consortium*, Claremont, California, USA, ACM Press: New York, 342-344.
- Quesenberry, J.L. (2006). “A Field Study of Organizational Factors and Women in the IT Workforce.” In Khosrow-Pour, M. (Ed.), *Proceedings of the Information Resources Management Association Conference*, Washington DC. USA, Idea Group Publishing: Hershey, Pennsylvania, 974-975.
- Trauth, E.M., Quesenberry, J.L., and Huang, H. (2006). “Cross-Cultural Influences on Women in the IT Workforce.” In Shayo, C., Kaiser, K., and Ryan, T. (Eds.), *Proceedings of the 2006 ACM SIGMIS Conference on Computer Personnel Research*, Claremont, California, USA, ACM Press: New York, 12-19.
- Trauth, E.M., and Quesenberry, J.L. (2005). “Individual Inequality: Women’s Responses in the IT Profession.” In Whitehouse, G. (Ed.), *Proceedings of the Women, Work and IT Forum*, Brisbane, Queensland, Australia, June 23-24.
- Trauth, E.M., Quesenberry, J.L. and Yeo, B. (2005). “The Influence of Environmental Context on Women in the IT Workforce.” In Gallivan, M., Moore, J.E., and Yager, S. (Eds.), *Proceedings of the 2005 ACM SIGMIS Conference on Computer Personnel Research*, Atlanta, Georgia, USA, ACM Press: New York, 24-31. **(Nominee for the Magid Igbaria Outstanding Conference Paper of the Year Award).**
- Morgan, A.J., Quesenberry, J.L. and Trauth, E.M. (2004). “Exploring the Importance of Social Networks in the IT Workforce: Experiences with the ‘Boy’s Club.’” In Luftman, J. (Ed.), *Proceedings of the Americas Conference on Information Systems*, New York, New York, USA, 1313-1320.
- Quesenberry, J.L., Morgan, A.J. and Trauth, E.M. (2004). “Understanding the ‘Mommy Tracks’: A Framework for Analyzing Work-Family Issues in the IT Workforce.” In Khosrow-Pour, M. (Ed.), *Proceedings of the Information Resources Management Association Conference*, New Orleans, Louisiana, USA, Idea Group Publishing: Hershey, Pennsylvania, 135-138.
- Trauth, E.M., Quesenberry, J.L. and Morgan, A.J. (2004). “Understanding the Under Representation of Women in IT: Toward a Theory of Individual Differences.” Tanniru, M. and Weisband, S. (Eds.), *Proceedings of the 2004 ACM SIGMIS Conference on Computer Personal Research*, Tucson, Arizona, USA, ACM Press: New York, 114-119.

## Other Publications

- Quesenberry, J.L. (2008). “Book Review: Reconfiguring the Firewall: Recruiting Women to Information Technology across Cultures and Continents.” *Information Technology & People*, 21(4), 415-416.
- Quesenberry, J.L. (2007). “Book Review: The Encyclopedia of Gender and Information Technology.” *Information Technology & People*, 20(1), 89-90.
- Quesenberry, J.L. (2004). “Book Review: Has Feminism Changed Science?” *Information Technology & People*, 17(3), 346-348.

## Invited Talks, Seminars, Posters, and Presentations

- Frieze, C. and Quesenberry, J.L. (2018). “Keynote: Kicking Butt in Computer Sciences Women in Computing.” Presented at the Canadian Celebration of Women in Computing (CAN-CWiC), November 3, 2018.
- Quesenberry, J.L. (2018). “Fundamentals of Team and Project Management.” Presented at the iSchool Inclusion Institute (i3), University of Pittsburgh, July 2, 2018.
- Quesenberry, J.L. (2018). “The Web Developer Session.” Presented at the 2<sup>nd</sup> Annual Girls in STEM and the Arts Camp at Penn State Altoona, May 4, 2018.
- Lewis, G., Frieze, C. and Quesenberry, J.L. (2018). “Kicking Butt in Computer Science: Women in Computing at Carnegie Mellon University.” *Software Engineering Institute (SEI) Podcast Series, Conversations in Software Engineering*. Posted April 5, 2018 <https://www.youtube.com/watch?v=he9SJDxQW3I>
- Frieze, C. and Quesenberry, J.L. (2018). “Kicking Butt in Computer Sciences: Women in Computing at Carnegie Mellon University.” Presented at Carnegie Mellon University Software Engineering Institute (SEI), January 24, 2018.
- Frieze, C. and Quesenberry, J.L. (2017). “Keynote: Kicking Butt in Computer Science: Women in Computing at Carnegie Mellon University.” Presented at the RedChairPGH Annual Meeting, November 16, 2017.
- Quesenberry, J.L., (2017). “Computer Science Boot Camp.” Presented at the 1<sup>st</sup> Annual Girls in STEM and the Arts Camp at Penn State Altoona, November 3, 2017.
- Quesenberry, J.L. (2017). “Fundamentals of Team and Project Management.” Presented to the iSchool Inclusion Institute (i3), University of Pittsburgh, June 26, 2017.
- Quesenberry, J.L. (2017). “Increasing the Number of Girls and Women Choosing Computing as a Career.” Presented at the AAUW Gender and IT Summit, April 4, 2017.
- Quesenberry, J.L. (2016). “Quickfire Interactive Talk: Effective Strategies for Teaching Group Work.” Presented at the Eberly Center for Teaching Excellence and Educational Innovation – Teaching and Learning Summit, Carnegie Mellon University, October 14, 2016.
- Frieze, C. and Quesenberry, J.L. (2016). “Kicking Butt in Computer Sciences: Women in Computing at Carnegie Mellon University.” Presented at Two Sigma, New York, New York, September 28, 2016.
- Quesenberry, J.L. (2016). “Fundamentals of Team and Project Management.” Presented at the iSchool Inclusion Institute (i3), University of Pittsburgh, June 16, 2016.
- Frieze, C. and Quesenberry, J.L. (2016). “Carnegie Mellon’s “Kicking Butt” and Diversity in Computer Science.” Appearance on *Our Regions Business*, May 27, 2016: <https://www.youtube.com/watch?v=3hVJSCgdeQA>.
- Quesenberry, J.L. (2015). “Fundamentals of Team and Project Management.” Presented at the iSchool Inclusion Institute (i3), University of Pittsburgh, June 18, 2015.
- Hiles, H. R. Loder, C., Martinez, R., Sacripanti, K., and Quesenberry, J.L. (2015). “Our Experiences Are Not Unique”: An Exploratory Study of Common Motivators and Inhibitors For Latinas in STEM Fields.” Poster presentation at iConference 2015, Newport Beach, CA, March 24-27, 2015.
- Quesenberry, J.L. (2014). “Transforming Courses by Infusing Active and Inquiry-Based Learning.” Presented at the Eberly Center for Teaching Excellence and Educational Innovation – Spotlight on Innovation Teaching, Carnegie Mellon University, October 22, 2014.
- Quesenberry, J.L. (2014). “Fundamentals of Team and Project Management.” Presented at the iSchool Inclusion Institute (i3), University of Pittsburgh, June 13, 2014.
- Quesenberry, J.L. (2014). “Dietrich College Honors Convocation Ceremony – Keynote.” Given at Carnegie Mellon University, May 17, 2014.
- Quesenberry, J.L. (2013). “Fundamentals of Team and Project Management.” Presented at the iSchool Inclusion Institute (i3), University of Pittsburgh, June 19, 2013.
- Quesenberry, J.L. (2012). “Experiences with Service-Learning in Information Systems Projects.” Presented at the Carnegie Mellon University Symposium on Media, Technology and Service-Learning, November 30, 2012.
- Quesenberry, J.L. (2012). “Fundamentals of Team and Project Management.” Presented at the iSchool Inclusion Institute (i3), University of Pittsburgh, June 19, 2012.
- Frieze, C. and Quesenberry, J.L. (2012). “Carnegie Mellon University’s School of Computer Science STEM Initiatives for Girls and Women.” Presented to the National Coalition of Girls’ Schools, October 19, 2012, Pittsburgh, PA.
- Weinberg, R.S., Sooriamurthi, R., Quesenberry, J.L., Mertz, J. and Limam Mansar, S. (2011). “Students, Multilingualism, and Transnational Education.” Presented at the Carnegie Mellon University Communication Symposium, June 27, 2011.
- Pessoa, S., Liginlal, D., and Quesenberry, J.L. (2011). “Writing Expectations, Challenges and Achievements Across the Curriculum.” Presented at the Carnegie Mellon University Communication Symposium, June 28, 2011.

- Limam Mansar, S., Quesenberry, J.L. and Weinberg, R.S. (2009). "Perspectives in Pittsburgh and Qatar: Information Systems." Presented at the Carnegie Mellon University Communication Symposium, June 30, 2009.
- Weinberg, R.S., Limam Mansar, S., Sooriamurthi, R., Quesenberry, J.L. and Lacey, I. (2008). "Spanning Geographical Boundaries, Cultural Differences: Student Collaborations in Information Systems." Presented at the Carnegie Mellon University Communication Symposium, June 10, 2008.
- Quesenberry, J.L. (2008). "Fostering a Diverse Human Capital Infrastructure." Presented at the Western Pennsylvania Diversity Initiative (WPDI) Membership Meeting, June 18, 2008.
- Huang, H., Quesenberry, J.L., Morgan, A., and Yeo, B. (2006). "Social Inclusion in the Last Decade of IFIP WG 8.2 Research." Presented at the International Federation of Information Processing (IFIP) Working Group (WG) 8.2 Conference, July 13-15, 2006, Limerick, Ireland.
- Quesenberry, J.L. (2006). "Global IT Outsourcing, Diversification, and IT Workforce Challenges." IST Graduate Symposium, The Pennsylvania State University, February 24, 2006.
- Quesenberry, J.L. (2005). "Understanding the Under Representation of Women in the IT Workforce." Griffith University, Brisbane, Australia, June 22, 2005.
- Morgan, A.J., and Quesenberry, J.L. (2004). "Exploring the Importance of Social Networks in the IT Workforce: Experiences with the 'Boy's Club.'" Graduate Student Research Exhibition at the Pennsylvania State University, Poster Presentation, March 2004.
- Quesenberry, J.L. (2004). "Research Proposal: A Field Study of the Role of ICTs in Work-Life Balance." International Federation for Information Processing (IFIP), Working Group 8.2 Information Systems and Organizations, Organizations and Society in Information Systems (OASIS) Workshop, December 2004.
- Quesenberry, J.L. and Morgan, A.J. (2004). "Understanding the 'Mommy Tracks': A Framework for Analyzing Work-Family Issues in the IT Workforce." Graduate Student Research Exhibition at the Pennsylvania State University, Poster Presentation, March 2004.
- Morgan, A.J. and Quesenberry, J.L. (2003). "Problematising the Problem of Gender Under Representation in IT." Graduate Student Research Exhibition at the Pennsylvania State University, Poster Presentation, March 2003.

## **PROFESSIONAL ACTIVITIES**

### **Professional Service**

- American Association of University Women (AAUW), Solving the Equation: The Variables for Women's Success in Engineering and Computing, Advisory Committee (2014-2017)
- Association of Computing Machinery (ACM) Special Interest Group on Management Information Systems (SIGMIS)
  - Secretary / Treasurer (2015 – current)
  - Information Director (2013 – 2015)
- Association of Computing Machinery (ACM) Special Interest Group on Management Information Systems and Computers and People Research (SIGMIS CPR) Conference
  - Conference Co-Chair (2016, 2020)
  - Program Chair (2011, 2012, 2019)
  - Program Committee (2007 – current)
- Center for STEM Education for Girls Consortium Member (2012 – current)
- Information Technology and People, Member of the Editorial Advisory Board (2008 – 2015)
- Information Technology and People, Book Review Editor (2004 –2008)
- iSchool Inclusion Institute (i3), Research Advisor and Guest Lecturer (2012 – current)
- Management Information Systems Quarterly Executive (MISQE) Guest Editor - Special Issue on Optimizing the Digital Workforce
- National Center for Women & Information Technology (NCWIT) Aspirations in Computing Award, Western and Central Pennsylvania and West Virginia Affiliate Committee (2012 – current)

### **Professional Memberships**

- Member of the Association of Computing Machinery (ACM), Special Interest Group on Computer Science Education (SIGCSE)
- Member of the Association of Computing Machinery (ACM), Special Interest Group on Management Information Systems and Computers and People Research (SIGMIS/CPR)
- Member of the Association for Information Systems (AIS)
- Member of the International Federation for Information Processing (IFIP) Working Group 8.2.

### **Journal Reviews**

- Communications of the Association for Information Systems
- Data Base for Advances in Information Systems
- Human Resource Management Journal
- Information and Organizations
- Information Systems Research (ISR)
- Journal of the Association of Information Systems
- Management Information Systems Quarterly (MISQ)

## **Conference Reviews**

- Association of Computing Machinery (ACM) Special Interest Group on Management Information Systems (SIGMIS) and Computer Personnel Research (CPR) Conference Program Committee
- Americas Conference on Information Systems (AMCIS)
- Americas Conference on Information Systems (AMCIS) 2009 Mini-track Chair for the Gender and IT in the Globalization Context Mini-track
- European Conference on Information Systems (ECIS)
- International Conference on Information Systems (ICIS)
- International Conference on Information Systems (ICIS) Associate Editor Human Capital Track (2010)
- International Conference on Information Systems (ICIS) Associate Editor Future of Work Track (2019)
- Information Resource Management Association (IRMA)
- International Federation for Information Processing (IFIP) Working Group 8.2

## **Senior Honors Thesis Advisor**

- Ryan Handerhan, BS Honors (2010). Carnegie Mellon University. "Japanese and American Computer Crime Policy: A Comparative Study." (Advisor)
- Lauren Taglieri, BS Honors (2010). Carnegie Mellon University. "Transactive Memory Systems in Undergraduate Information Systems Student Project Groups." (Advisor)
- Pooja Shah, BS Honors (2011). Carnegie Mellon University. "Cultural Influences and New Programs affecting Women in Technology." (Advisor)
- Anthony Velázquez, BS Honors (2010). Carnegie Mellon University. "Local and Global Perspectives: An Investigation of How Cultural Factors Contribute to Gender Balanced Participation in Computer Science." (Committee Member)

## **Undergraduate Research Advisor**

- Hannah Hiles, Courtney Loder, Roger Martinez, and Keagan Sacripanti, K. (2013). iSchool Inclusion Institute of Information Sciences, University of Pittsburgh. "Our Experiences Are Not Unique": An Exploratory Study of Common Motivators and Inhibitors for Latinas in STEM Fields." (Advisor)

## **University and College Service**

- Faculty subcommittee for Dietrich College's strategic plan on diversity, equity, access, and inclusion (2019)
- Joint Heinz-Dietrich undergraduate information systems committee (2016-2018)
- Information systems strategic and tactical review committee (2014)
- Dietrich College Dean search and reappointment committee (2013-2014; 2018-2019)
- Dietrich College IS Faculty Search Committee Chair (Spring 2018); Committee Member (2016)
- Information Systems Student Advisory Council (SAC) Faculty Co-Advisor (Spring 2012 – current)
- CMU University Disciplinary Committee (UDC) and Academic Review Board (ARB) (2013 – current)
- Opportunities for Undergraduate Research in Computer Science (OurCS) (Spring 2011, Fall 2013)  
Served as team leader of a research workshop during the Carnegie Mellon University Opportunities for Undergraduate Research in Computer Science (OurCS). The research workshop was an intensive three-day camp where a team of five female undergraduate students from participating university worked on a small qualitative research project entitled "Why Do They Come – Why Do They Stay?: Career Motivations among Technical Undergraduate Students."
- Undergraduate Conference on Information Systems (UCIS) Conference Co-Chair (2013-2016)

## **HONORS AND ACHIEVEMENTS**

- Elliott Dunlap Smith Award for Distinguished Teaching and Educational Service (2013-2014), Dietrich College of Humanities & Social Sciences, Carnegie Mellon University.
- Faculty Fellow in the 2008 Wimmer Faculty Fellows Program in the Eberly Center for Teaching Excellence, Carnegie Mellon University (2008)
- Association of Computing Machinery (ACM) Special Interest Group on Management Information Systems (SIGMIS) and Computer Personnel Research (CPR) Doctoral Consortium (2006)
- Graduate Assistantship, The Pennsylvania State University (2002-2007)
- Teaching Fellowship, The Pennsylvania State University (The first graduate student selected to teach undergraduate courses in the College of Information Sciences and Technology) (2006)
- Alpha Chi National Honor Society
- Alpha Lambda Delta National Honor Society
- Beta Gamma Sigma AACSB Schools of Business Honor Society
- Carnegie Mellon University Panhellenic Role Model and Mentor Award (2007-2015)
- Golden Key Honor Society
- The National Chancellors List